

Premises License Review Application

Reference: 223245570

Applicant: **Licensing Department, Brent Council**Premises: **D DEN EXOTIC AFRICAN CUISINE, 47 Cricklewood Broadway, London, NW2 3JX****Representation by Nuisance Control Team, Brent Council****Officer:** Juhaina Junaid**Title:** Enforcement Officer, *in whose area the premises are situated purposes of exercising its statutory function as a 'Responsible Authority' under the Licensing Act 2003.***Date:** 03/03/2015**Additional Information submitted for D'Den Hearing:**

Date	Complaints received by NCT	NCT actions/ notes
09/12/2014 18:40		Complainant updated on actions including pending License review. Complainant advised that we will be undertaking additional monitoring
09/02/2015 14:24	Local resident letter stating noise problem continues and causing her physical distress	See attached redacted letter
21/02/2015 01:00		Monitoring visit made by NCT Officer: Arrived @ 01:00, parked across the road, not many people inside the restaurant just a couple of ladies sitting at the front window table. No noise heard from across the road with doors closed. Left @ 01:25. Returned and parked across the road @ 02:10 people were arriving and music heard across the street every time the front door opened. No words to songs, just the bass. Left @ 02:30. Returned again @ 03:30 and could still hear the bass from across the street when patrons enter or exit the restaurant. I entered the restaurant and spoke to Lisa, and advised to reduce the level of music and bass, she complied by speaking to the DJ who was set up at the front of the shop. I advised Lisa that NCT shall be monitoring pro actively. Left @ 03:50

From: [REDACTED]**Sent:** 09 February 2015 14:24**To:** business licence**Cc:** Junaid, Juhaina**Subject:** D'Den Restaurant at 47 Cricklewood Broadway, NW2 3JX**To:** business.licence@brent.gov.uk**cc** Junaida Juhaina

To whom it may concern

I am writing to you in confidence because I want to make a statement about D'Den Restaurant at 47 Cricklewood Broadway, London NW2 3JX.

I am a resident of Cricklewood Broadway, living very, very close to D'Den Restaurant. It is impossible for me to sleep without sleeping tablets every Saturday and Sunday from around 2.30am to around 5.45am. Even if I take sleeping tablets the loud music often wakes me up. It also wakes up [REDACTED] who sleeps on the floor above me. She is only [REDACTED] so she can't take sleeping tablets.

I would be grateful if you would consider getting them to stop the music at 11pm. It isn't fair that every weekend [REDACTED] and I have to suffer their noise.

Yours faithfully

[REDACTED]